

## INFORMATION TECHNOLOGY

With diversification of the ICT landscape and Digital India initiative, it has become absolutely imperative for the Government to bring in qualitative and quantitative transformations in wake of the changing user expectations. In the year 2023-24, Ministry of Coal, along with NIC has striven hard and taken lead towards standardization and improvement in IT working environment and service delivery through various portals and implementation of e-Governance Projects like Single Window Clearance System, Coal Import Monitoring System (CIMS), Coal Projects Monitoring Portal, Star Rating of Coal Mines etc.

Keeping the priority accorded to Cyber Security, necessary steps are being taken by Ministry of Coal and PSUs under the Ministry of Coal on regular basis, to ensure and enhance Cyber Security like Nomination of Chief Information Security Officer (CISO), Preparation of Cyber Crisis Management Plan (CCMP), compliance of security guidelines etc.

During the month of October'23, which has been observed as National Cyber Security Awareness Month, Ministry of Coal organized a “**Workshop on Cyber Security**” to sensitize the PSUs and organizations

under the administrative control of the Ministry about current cyber security challenges and adapt best cyber security practices to implement in their organizations.

Additionally, information about Cyber Hygiene is being disseminated through Social Media Handles and also through banners/standees placed at different locations of Ministry/PSUs for maximum awareness.

Ministry of Coal has made remarkable accomplishments in its media outreach to connect people. Through, the regular press releases, the Ministry has effectively communicated key initiatives, policies, and achievements. Ministry of Coal has active presence on various social media platforms, including X(Twitter), Facebook, Koo, Instagram, thread and LinkedIn showcased real-time updates, fostering engagement and transparency. Additionally, Ministry has contributed to informed public discourse through articles in prominent newspapers and magazines, providing in-depth insights into the coal sector's development along with sustainability. This media strategy underscores the ministry's commitment to effective communication and public awareness.

