



D.O. No.1 07-(1)/2017 MC/DHRA

Dated: June 03, 2019

Dear Mr Chandhuri

**Regarding: CSC Complaint Centres**

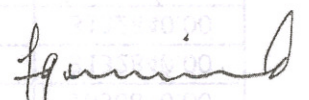
The National Human Rights Commission has recently initiated new modes for filing complaints by the common public. This is part of its exercise to extend the outreach in the country. NHRC receives human rights complaints through 6 modes; (1) its online free net portal [www.hrcnet.nic.in](http://www.hrcnet.nic.in), (2) letters through post and through speed post, (3) the Madad Toll Free No.14433, (4) individuals who visit the Madad Centre in the NHRC office and write their complaints, (5) Cell No.9810298900 for Human Right Defenders to lodge complaints to the NHRC focal point and the latest through (6) the 3 lakh Common Service Centres in the country on payment of Rs.30/- at the Rural and Urban Kiosks.

The NHRC in addition to the violation of rights to life liberty, equality and dignity, also takes cognizance of complaints of denial of benefits under various Central and State welfare schemes run by various Departments/Ministries.

Therefore, I request and urge you to popularize and spread the word of the new **online complaint filing through CSCs** for the benefit of your employees, through various Organizations under your Ministry. Your cooperation in this regard will go a long way, in the betterment of Human Rights in country.

With regards,

Yours sincerely,

  
(Jaideep Govind)

Shri Sumanta Chaudhuri, IAS  
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